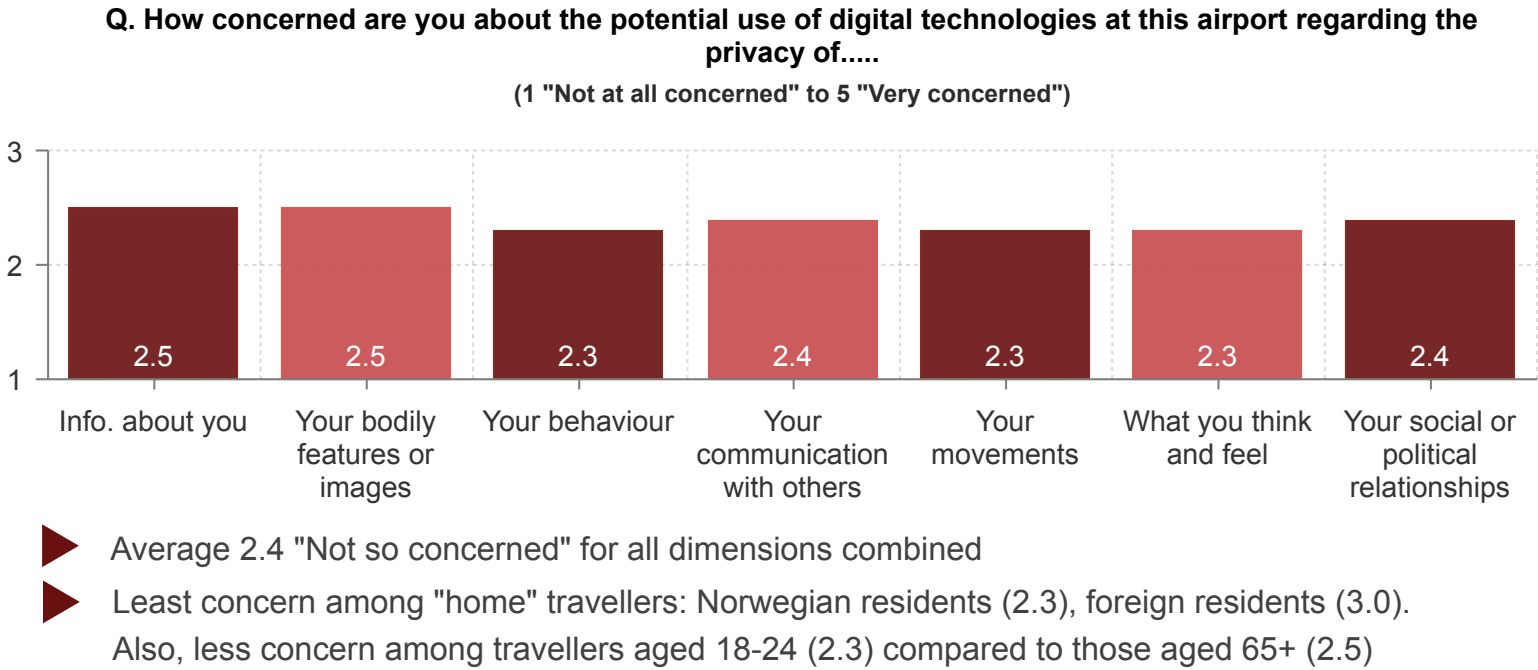


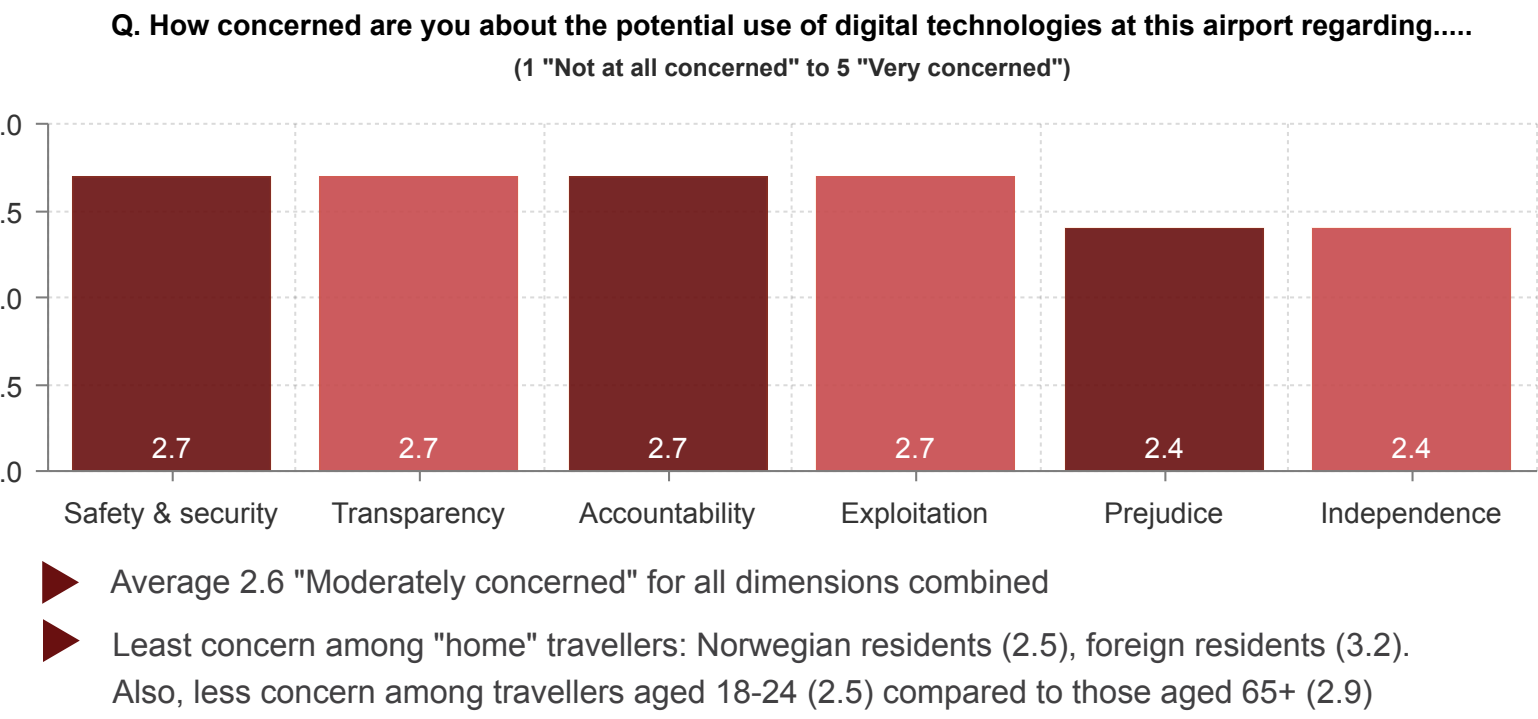
Social & ethical concerns for digital technologies at airports in Norway

Based on the findings of a survey of 6082 passengers at the departure gates of 8 airports in Norway (Oslo, Bergen, Stavanger, Trondheim, Tromsø, Bodø, Kristiansand, Molde)

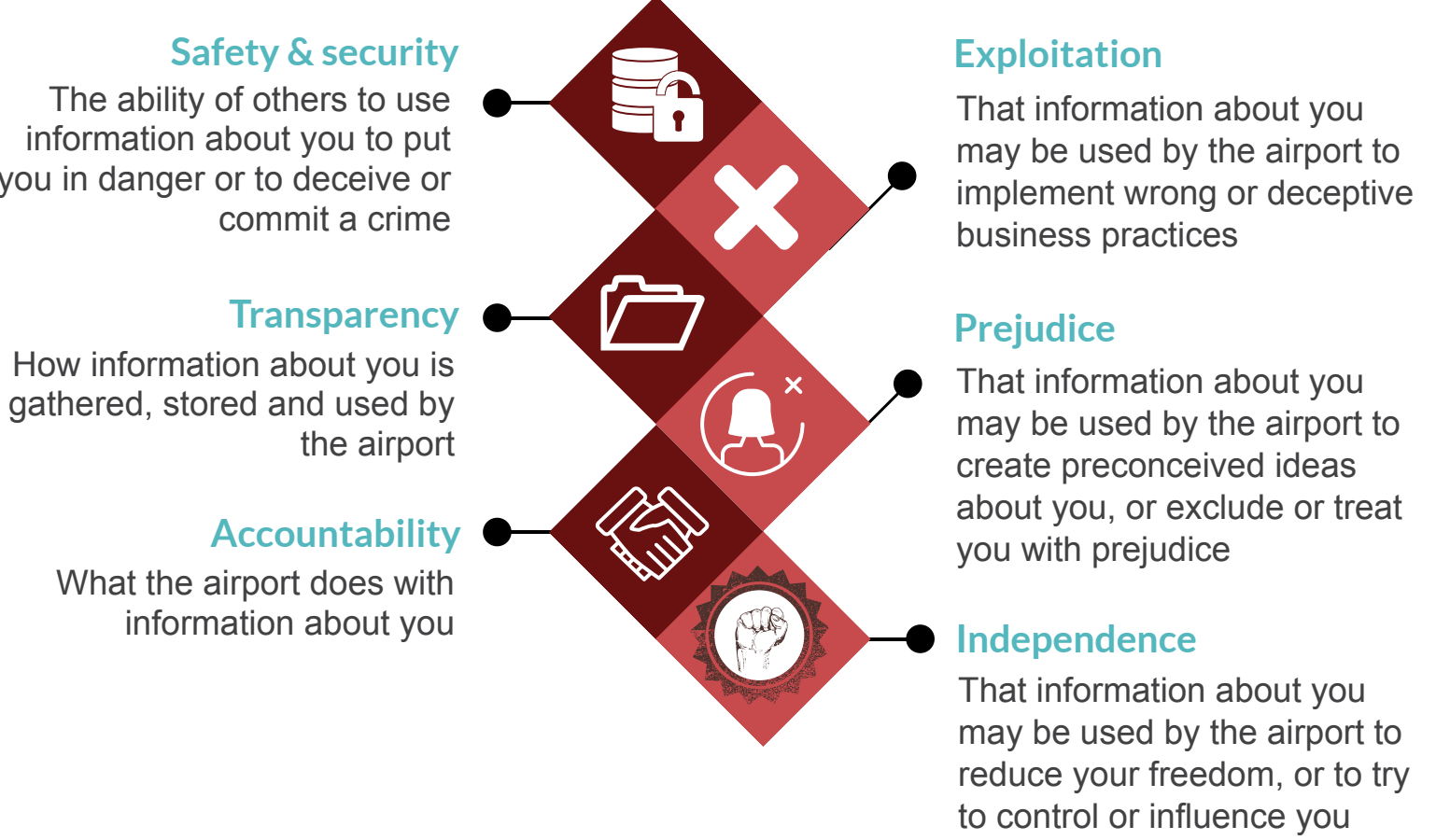
7 dimensions of privacy



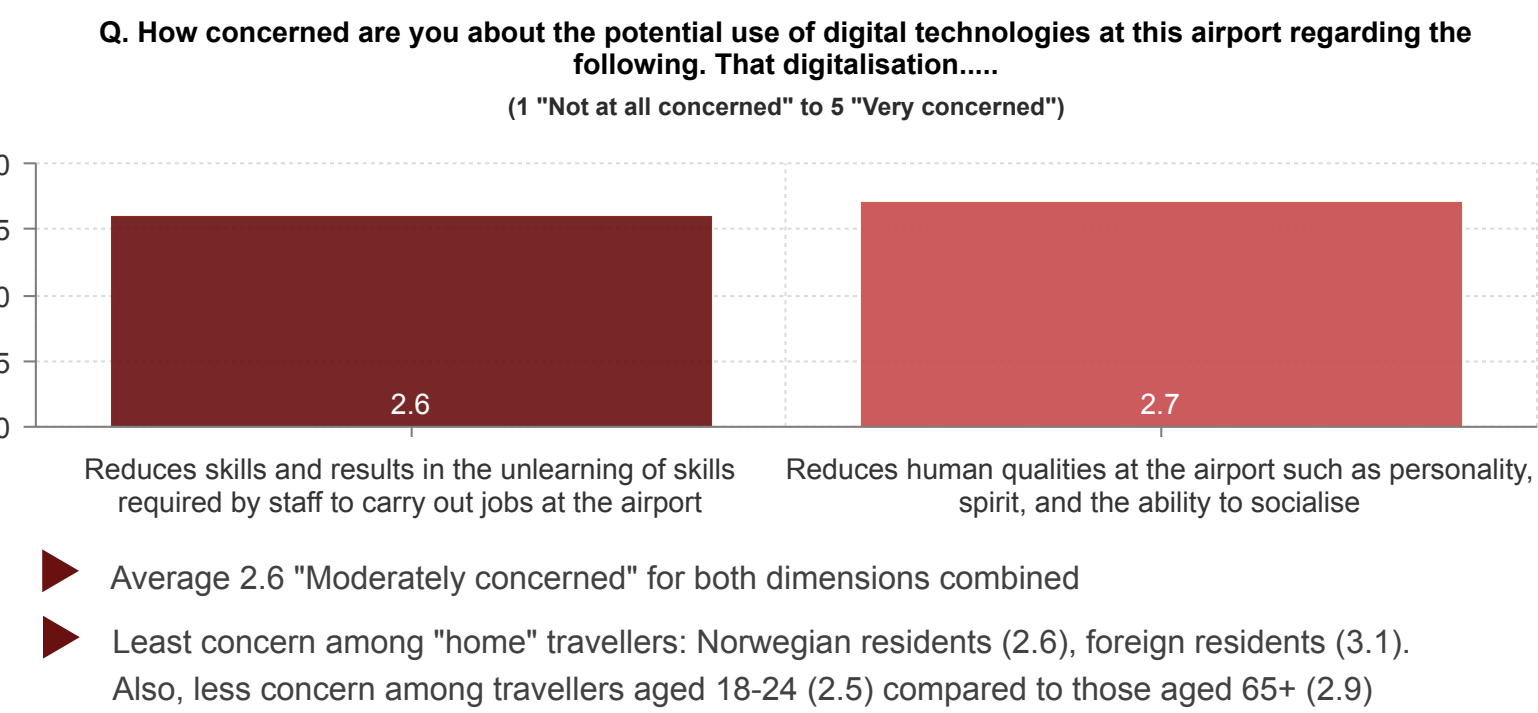
6 dimensions of trust



Descriptions of trust dimensions



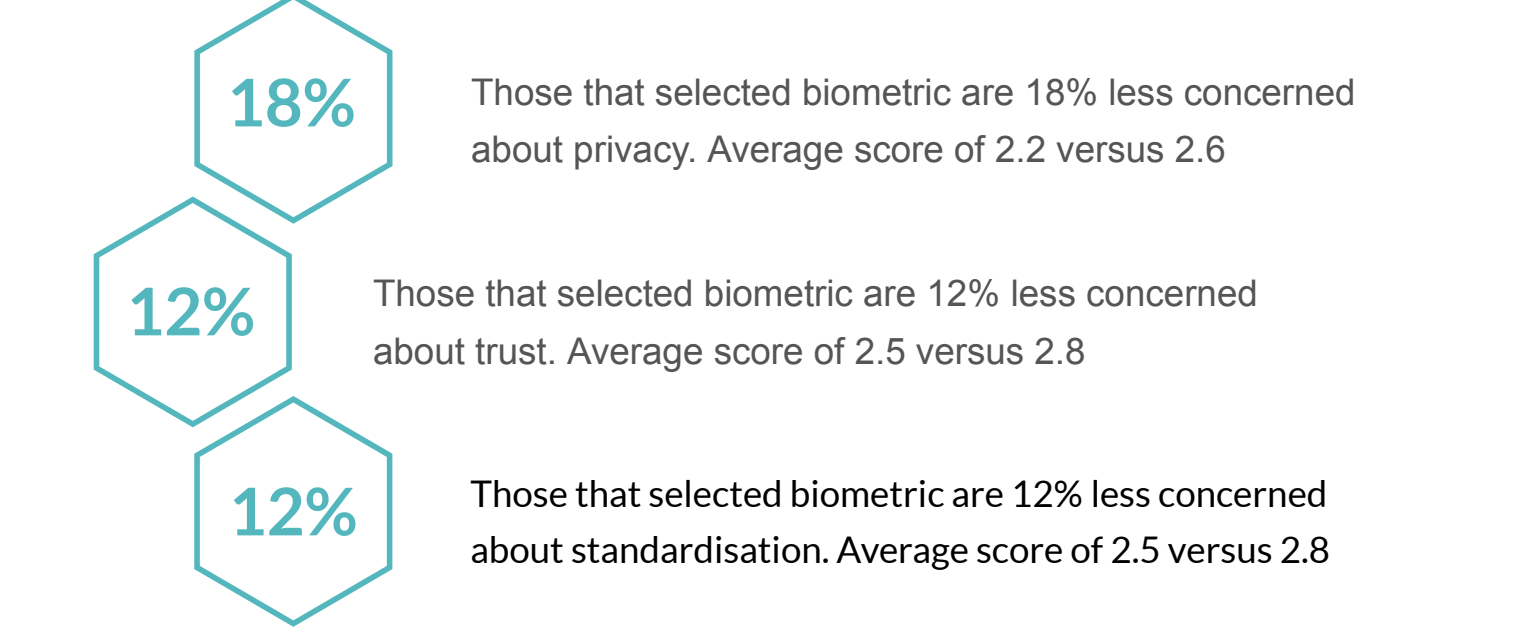
2 dimensions of standardisation



Respondents that are interested in biometric and other advanced technologies are generally less concerned about social & ethical issues

For example, we asked passengers which security screening process they would prefer:

- 47% selected "the current process of scanning or showing my boarding pass, then removing items for screening before also being screened myself" (current)
- 53% selected "the use of infra-red cameras, facial recognition and other technologies that scan me as I move so that I can walk through security without needing to remove items for screening" (biometric)



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